

Member Reimbursement for Health First Colorado Members

Non-Emergent Medical Transportation (NEMT) is a benefit provided to Health First Colorado (Colorado's Medicaid program) members who don't have transportation to important medical appointments. You can schedule your trips through Transdev by visiting TransdevHealthSolutions.com/Colorado. Or, if a friend, family member or volunteer can drive you to your medical appointments, Health First Colorado may reimburse the travel between your home and your doctor or facility's office at a rate of 46¢ per mile. Members may also be eligible for meals and lodging reimbursement when traveling in and out of state long distances.

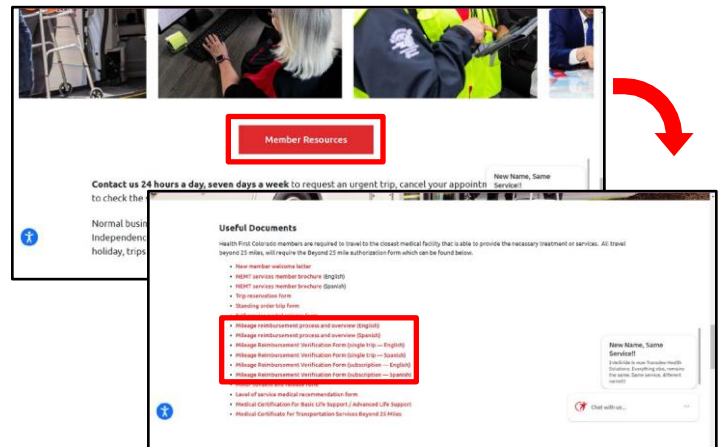
How to Schedule a Trip Eligible for Reimbursement:

1. Set up your Health First Colorado-eligible appointment.
2. Call Transdev at 855.489.4999 during business hours and at least two hours before your appointment to schedule your trip.
 - When you call, we will give you a trip confirmation number. Please write this down.
3. Visit TransdevHealthSolutions.com/Colorado to access the Travel Reimbursement Verification Form for either a single trip or multiple trips, also called a subscription. Write your trip confirmation number on the form and take it with you to your medical appointment.
4. Ask someone who works at the medical facility to complete the Medical Provider Attestation section of the form.
 - That person can also fill in the Medical Facility Information section, or you can do that yourself.
5. Once your trip is completed, you can email the form to us.ths.claims@transdev.com, fax it to 402.934.8622 or mail it to PO Box 4128, Omaha, NE 68104.
6. Transdev will process your reimbursement request and issue payment within 30 days of receiving your forms and supporting documentation.

All out of state request must be prior authorized by Health First Colorado prior to receiving reimbursement for meals and lodging.

To request reimbursement:

- Visit TransdevHealthSolutions.com/Colorado
- Click on Member Resources
- Under the 'Useful Documents' section, you'll find the Travel Reimbursement Verification Forms or information regarding Out of State services.



A few things to remember:

- If you do not have access to a printer, you can call us at 855.489.4999 and we can mail you the Travel Reimbursement Verification Form
- Be sure that all Travel Reimbursement Verification Forms are completed entirely before submitting for payment
- Send us your finished Travel Reimbursement Verification Form or itemized copies of hotel and meal receipts within 10 business days of your appointment
- Keep a copy of your completed Travel Reimbursement Verification Form and itemized receipts.