

# Mileage Reimbursement for Health First Colorado Members

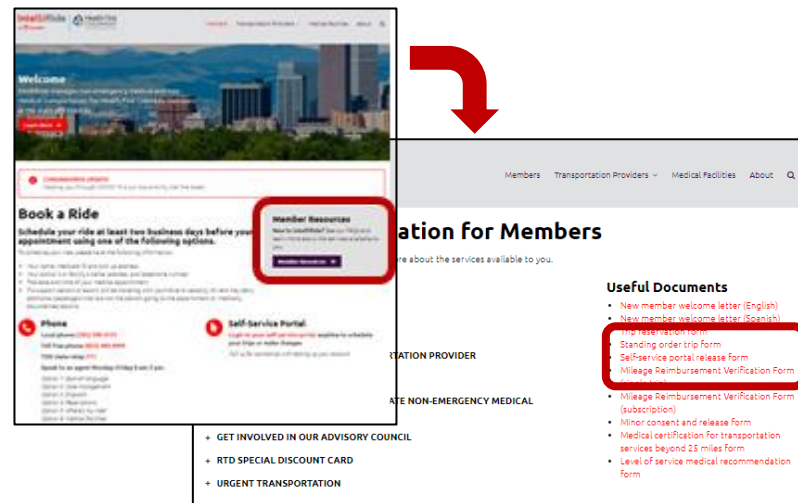
Non-Emergent Medical Transportation (NEMT) is a benefit provided to Health First Colorado (Colorado's Medicaid program) members who don't have transportation to important medical appointments. You can schedule your trips through Transdev by visiting [TransdevHealthSolutions.com/Colorado](https://TransdevHealthSolutions.com/Colorado). Or, if a friend, family member or volunteer can drive you to your medical appointments, Health First Colorado may reimburse the mileage between your home and your doctor or facility's office at a rate of 46¢ per mile.

## How to schedule a trip eligible for reimbursement:

1. Set up your Health First Colorado-eligible appointment.
2. Call Transdev at 855.489.4999 during business hours and at least two hours before your appointment to schedule your trip.
  - When you call, we will give you a trip confirmation number. Please write this down.
3. Visit [TransdevHealthSolutions.com/Colorado](https://TransdevHealthSolutions.com/Colorado) to access the Mileage Reimbursement Verification Form for either a single trip or multiple trips, also called a subscription. Write your trip confirmation number on the form and take it with you to your medical appointment.
4. Ask someone who works at the medical facility to complete the Medical Provider Attestation section of the form.
  - That person can also fill in the Medical Facility Information section, or you can do that yourself.
5. Once your trip is completed, you can email the form to [us.ths.claims@transdev.com](mailto:us.ths.claims@transdev.com), fax it to 402.934.8622 or mail it to 2222 Cuming Street, Omaha, NE 68102.

## To request reimbursement:

- Visit [TransdevHealthSolutions.com/Colorado](https://TransdevHealthSolutions.com/Colorado)
- Click on Member Resources
- Under the 'Useful Documents' section, you'll find the Mileage Reimbursement Verification Forms



## A few things to remember:

- If you do not have access to a printer, you can call us at 855.489.4999 and we can mail you the Mileage Reimbursement Verification Form
- Be sure that all Mileage Reimbursement Verification Forms are completed entirely before submitting for payment
- Send us your finished Mileage Reimbursement Verification Form within 10 business days of your appointment
- Keep a copy of your completed Mileage Reimbursement Verification Form